

# 10 Year Product Warranty



## Terms of Warranty

Gregory Commercial Furniture Pty Limited warrants all MyChair products for a period of ten (10) years or other as specified at time of purchase, under normal 50 hours, 5 days per week usage, to be free from defects in material and workmanship. Gregory Commercial Furniture Pty Limited liability under this warranty (and any warranty that is implied and can only be limited as permitted by law) is to repair or replace (at its discretion) any part or product covered by this (or any implied) warranty free of charge.

To the extent permitted by law, this warranty does not cover:

1. Normal wear and tear
2. Gregory House Fabric is covered by a 12 year warranty from the fabric manufacturer. All other customer specified fabrics are warranted by the terms of the fabric manufacturer.
3. Damage arising from abnormal use, abuse, upholstery failure of non house fabric or by users sitting on the front portion of the dual density seat.
4. Chairs which have been placed under loads in excess of 110kg (excluding Heavy Duty Kit chairs)
5. Products which have not been maintained as recommended by

Gregory Commercial Furniture Pty Limited, or which have been modified

6. Any indirect or consequential loss
7. Transport charges to return the product to Gregory Commercial Furniture Pty Limited for repair or replacement 90 days after delivery

This warranty applies only to the original purchase. All works carried out by a party under instructions from Gregory Commercial Furniture Pty Limited will be covered by the five year warranty on workmanship and repair. If the workmanship of the repair is deemed by Gregory Commercial Furniture Pty Limited to be faulty a new chair will be provided. To the extent permitted by law, all other warranties, express or implied, are excluded.

## End of Life Chair Take Back Service

At the end of a Gregory Chair's life with a customer, Gregory will take back chairs manufactured or distributed by Gregory Commercial Furniture. For further information refer to our website Environment > Social responsibilities

Gregory Commercial Furniture Pty Limited



## Gregory Commercial Furniture

For further information, service or to re-order, please call 02 8808 0400. Alternatively, you can visit our website at [www.gregorychairs.com.au](http://www.gregorychairs.com.au)